



TechTalks

The City Police's Journey to End-to-End Automation with Event-Driven Ansible



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Please Pay attention: Quiz at the end. With prizes...





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Why Red Hat® Ansible® Automation Platform?



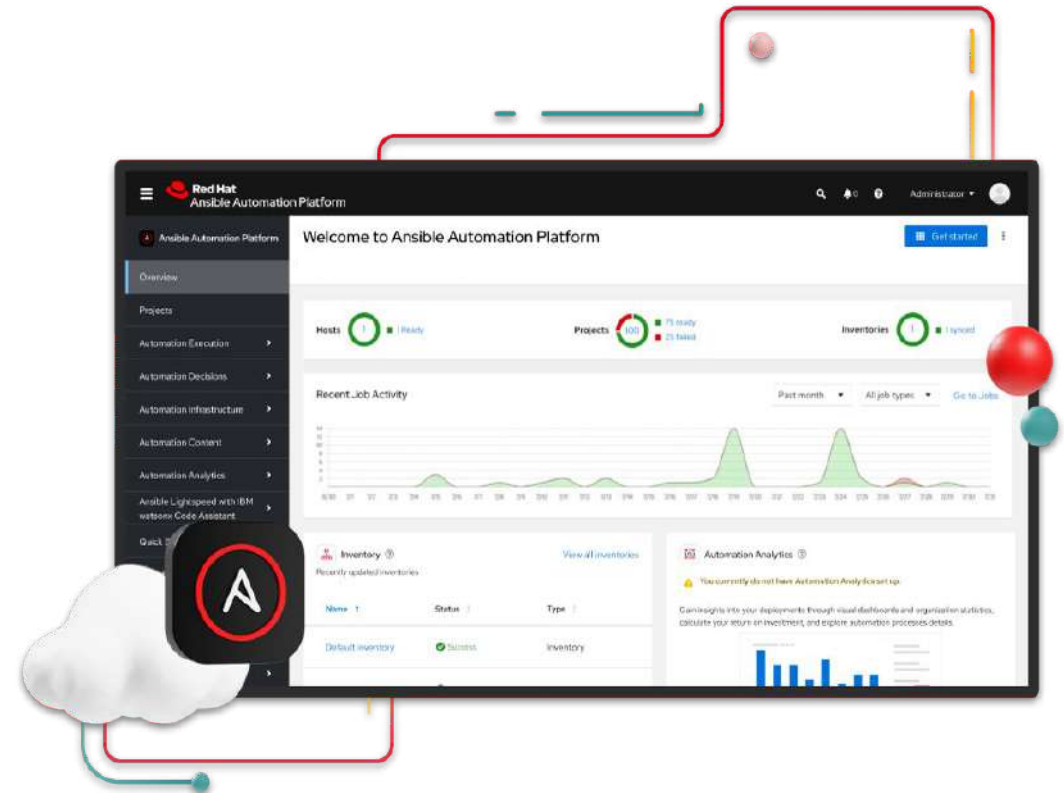
Unlock your automation advantage with AAP 2.5

Red Hat Ansible is becoming increasingly mission-critical for customers who rely on automation to bridge skills gaps, tame operational complexity across the enterprise, and mitigate costly tool sprawl.

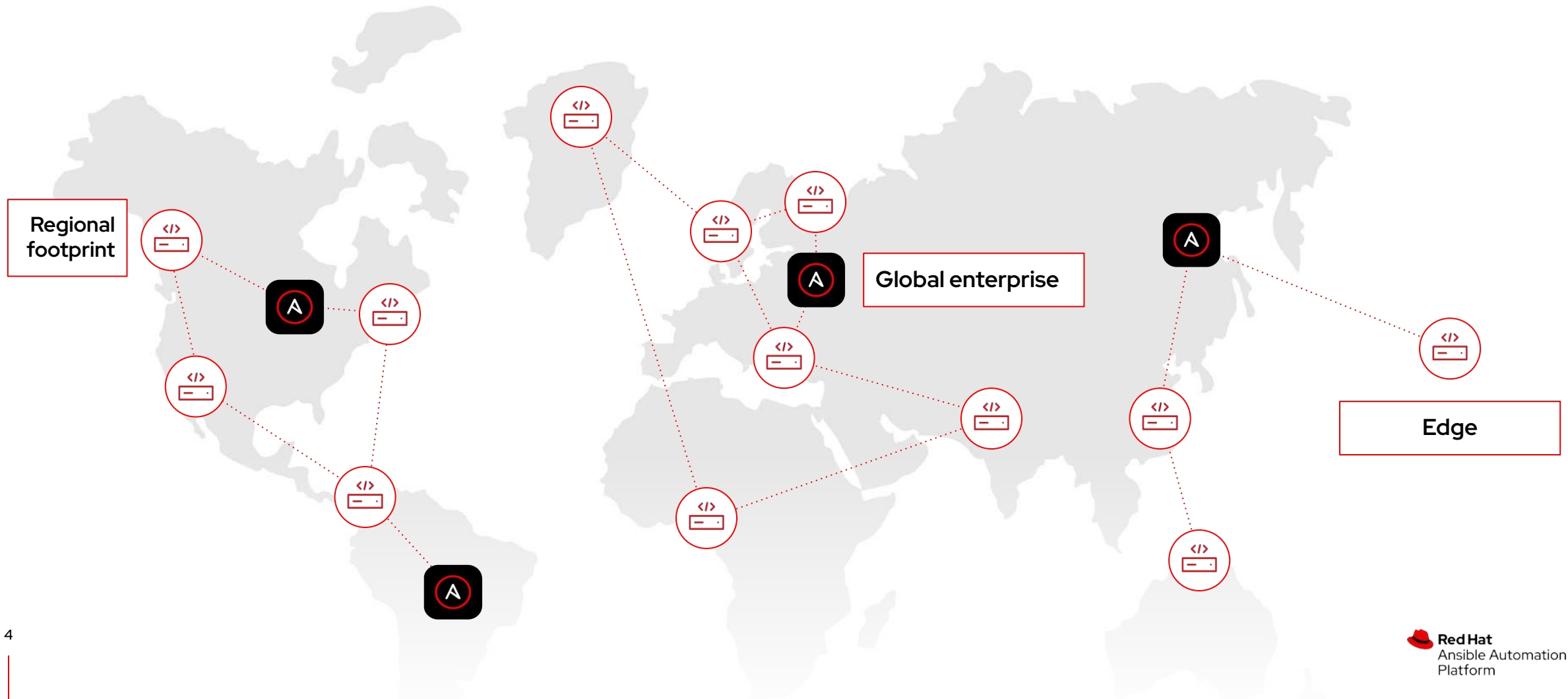
Our goal with Red Hat Ansible Automation Platform 2.5 is to make it easier for every customer to fully unlock the potential of automation to transform IT - and deliver strategic advantages to the business.

This latest release is engineered to help our customers:

- **Accelerate automation adoption at scale**, with a reimagined automation platform experience, new features for enhanced usability, and tools for more effective collaboration and coordination.
- **Empower automation engineers**, with integrated developer tooling and generative AI capabilities designed to bolster ease and efficiency for a range of skill sets and experience across the entire automation creation lifecycle.
- **Orchestrate across the enterprise**, with event-driven automation capabilities that make intelligence from other tools more actionable, along with a robust ecosystem of integrations that put true end-to-end automation within reach.



The flexibility to scale, **wherever that may be.**



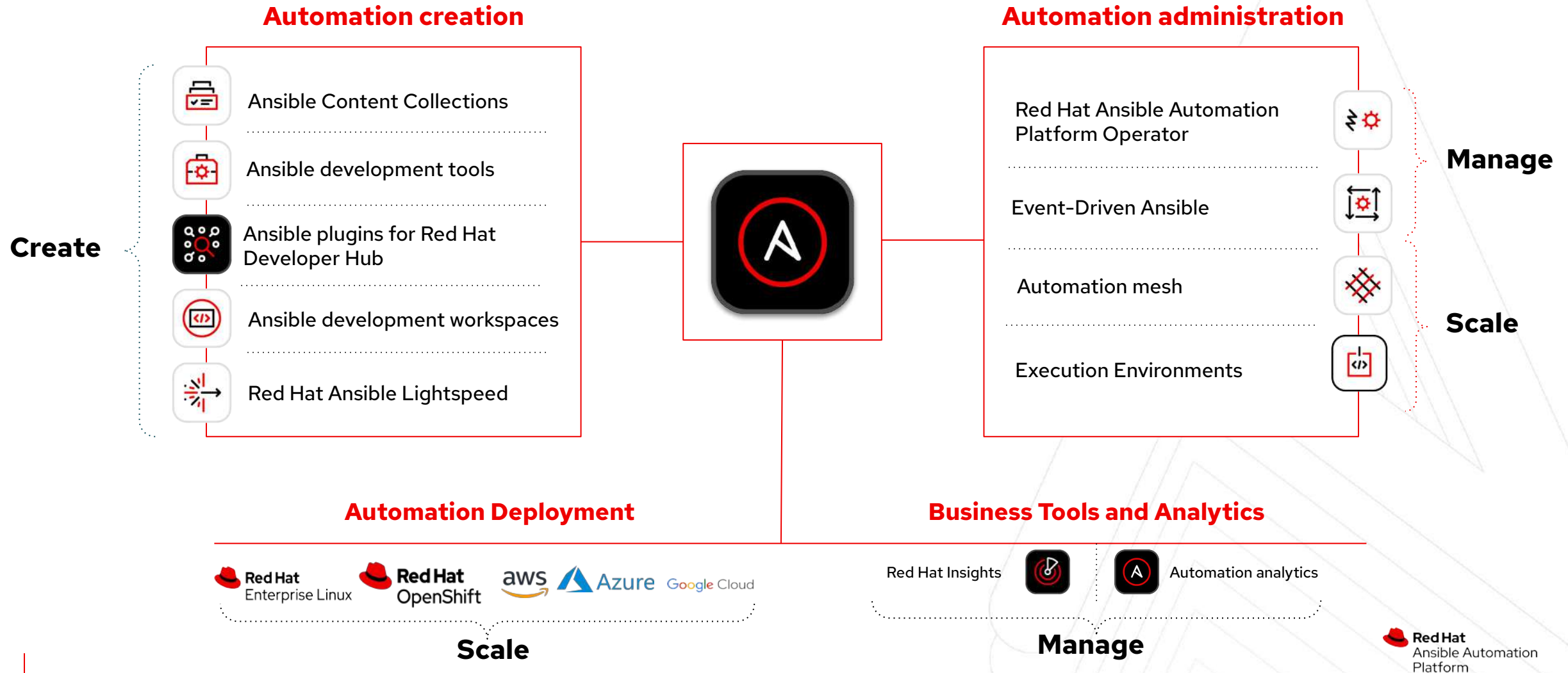


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What is Red Hat® Ansible® Automation Platform?



An integrated solution **for the enterprise.**



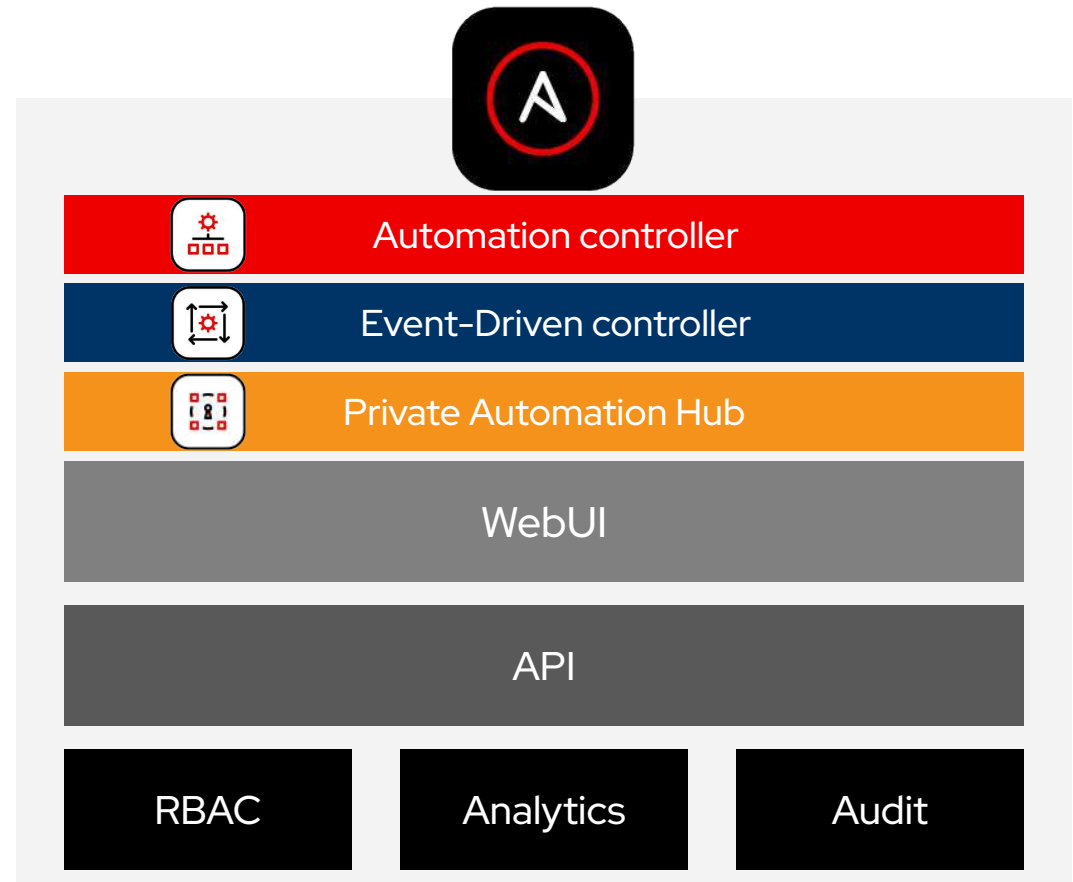
New unified UI for a more cohesive platform experience

What is it?

The unified UI in Ansible Automation Platform delivers a seamless and consistent experience for operators, developers, and platform administrators to manage automation across their enterprise.

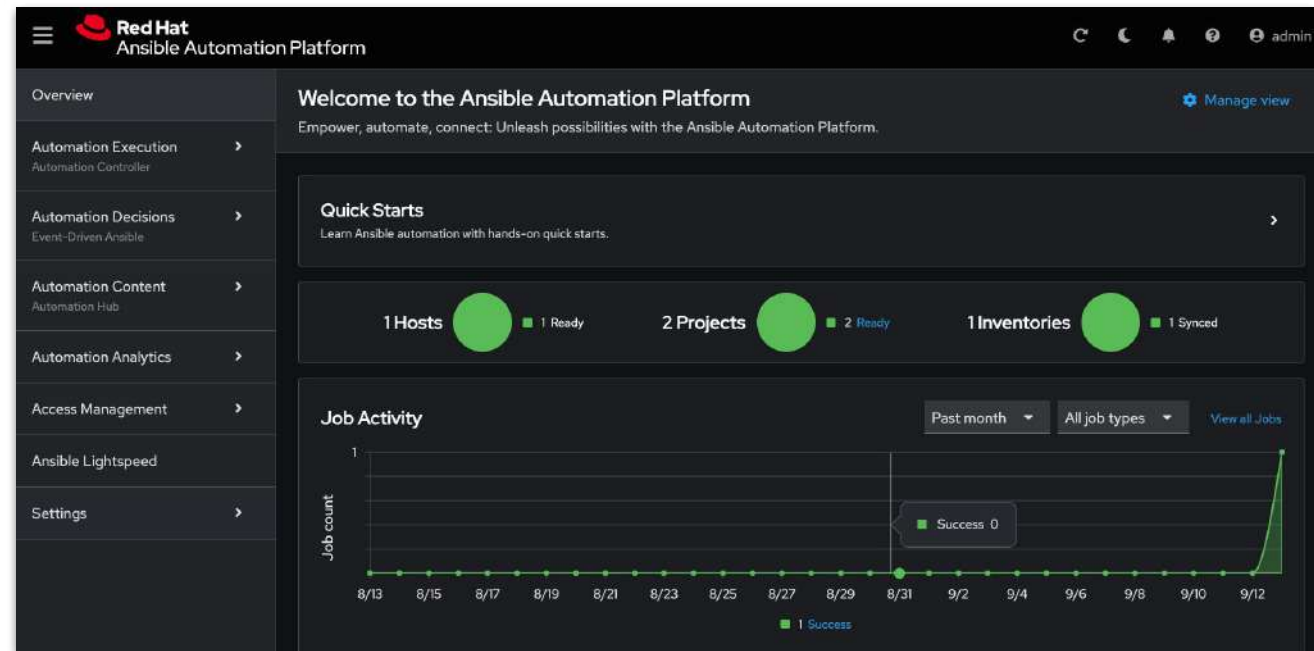
Unified UI provides:

- ▶ Centralized control
- ▶ WebUI and API
- ▶ Role-based access control
- ▶ Centralized logging
- ▶ Credential management
- ▶ Ansible analytics integration

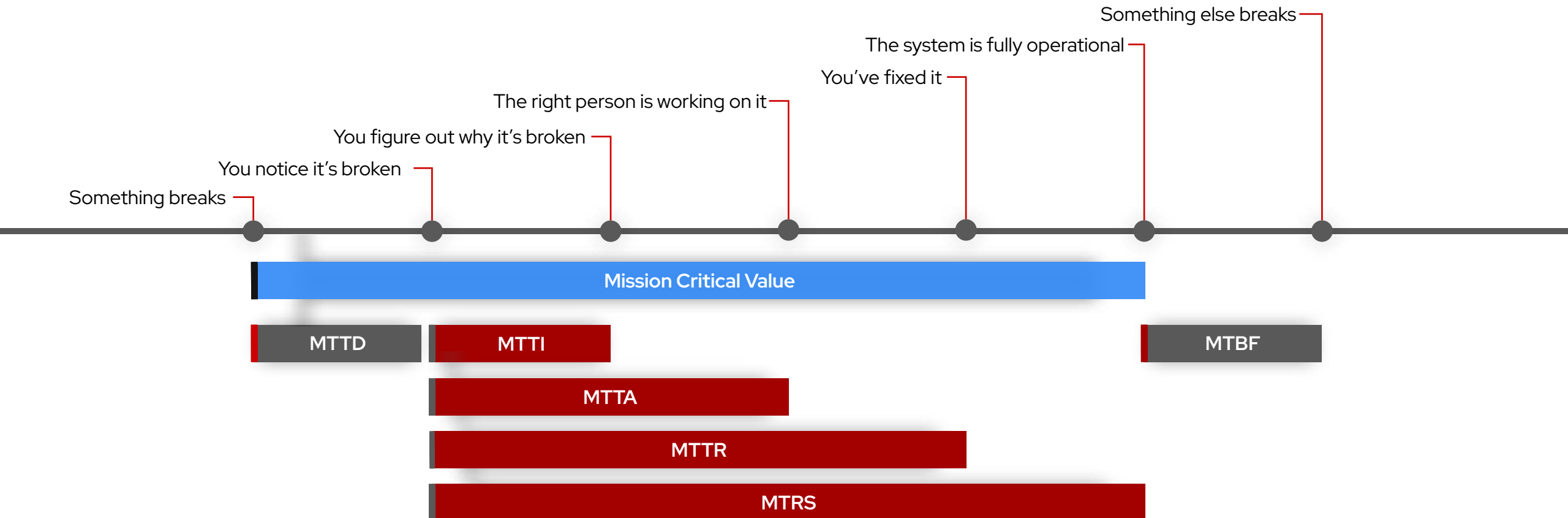


New unified UI for a more cohesive platform experience

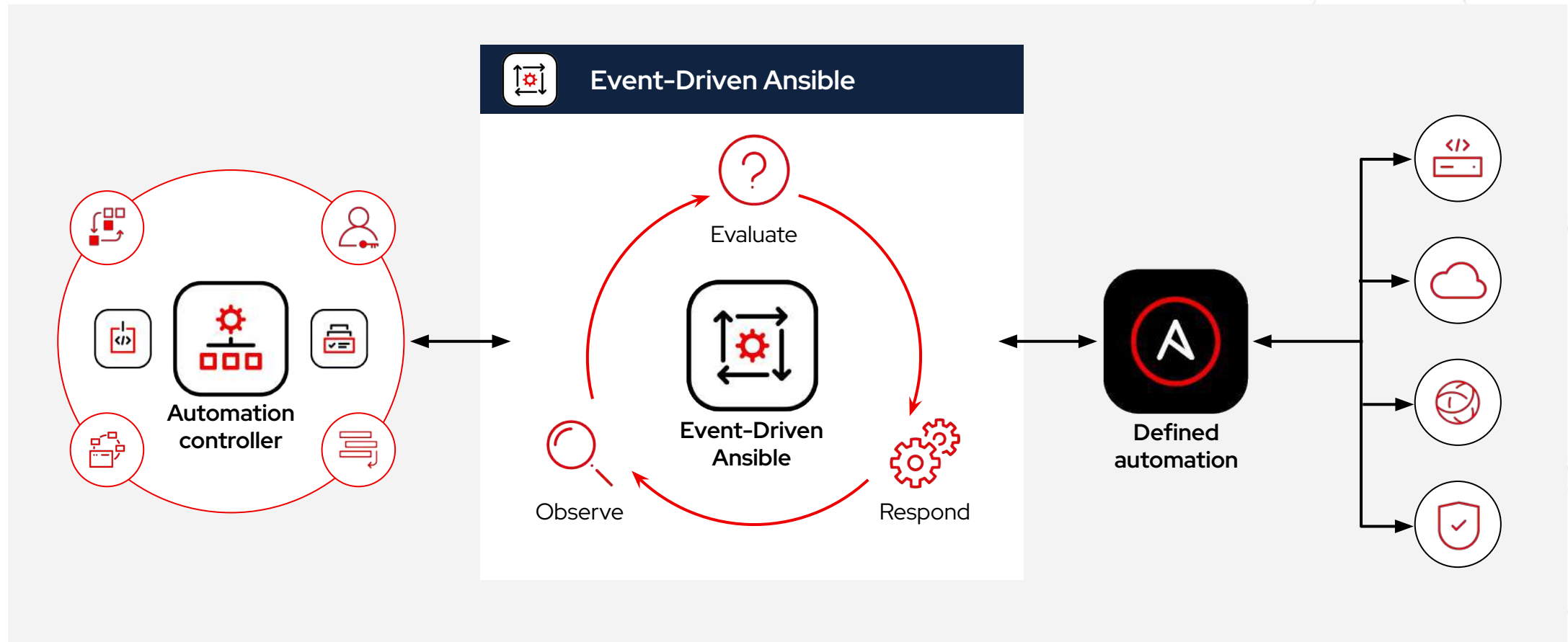
- > A new interface that delivers an improved experience for operators, developers and platform administrators, with a more consistent and centralized:
 - > WebUI
 - > API
 - > Authentication and authorization
 - > Role based access controls (RBAC)
- > Use Ansible Analytics directly within the unified UI to generate reporting at scale.
 - > *Automation Calculator*: ROI reporting to demonstrate the value and impact of automation initiatives .
- > Upgrades in AAP 2.5 lay the foundation for future enhancements to the Day 2 operations platform experience.



Improving the incident timeline for mission-critical apps and more



Event-Driven Ansible. **Observe, evaluate, respond.**

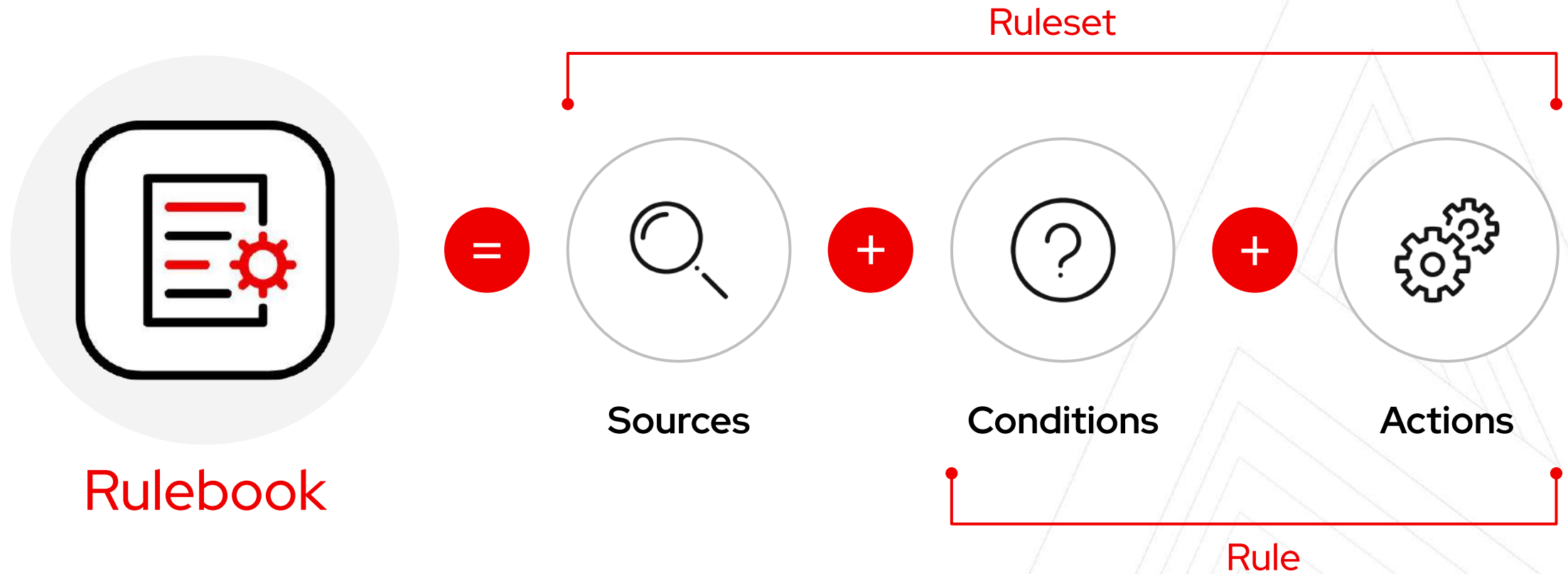


Ansible Rulebooks

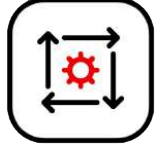
```
---
- name: Capture alertmanager alerts
  hosts: all
  sources:
    - ansible.eda.alertmanager:
        host: 0.0.0.0
        port: 5050
        data_alerts_path: alerts
        data_host_path: labels.instance
        data_path_separator: .
        skip_original_data: true

  rules:
    - name: SELinux was disabled
      condition: event.alert.labels.alertname == "selinux disabled" and
                event.alert.status == "firing"
      action:
        run_job_template:
          name: Apply baseline
          organization: Default
          job_args:
            limit: "{{ event.meta.hosts }}"
```

What makes up an Ansible Rulebook?



Event-Driven Ansible controller. Define and manage.

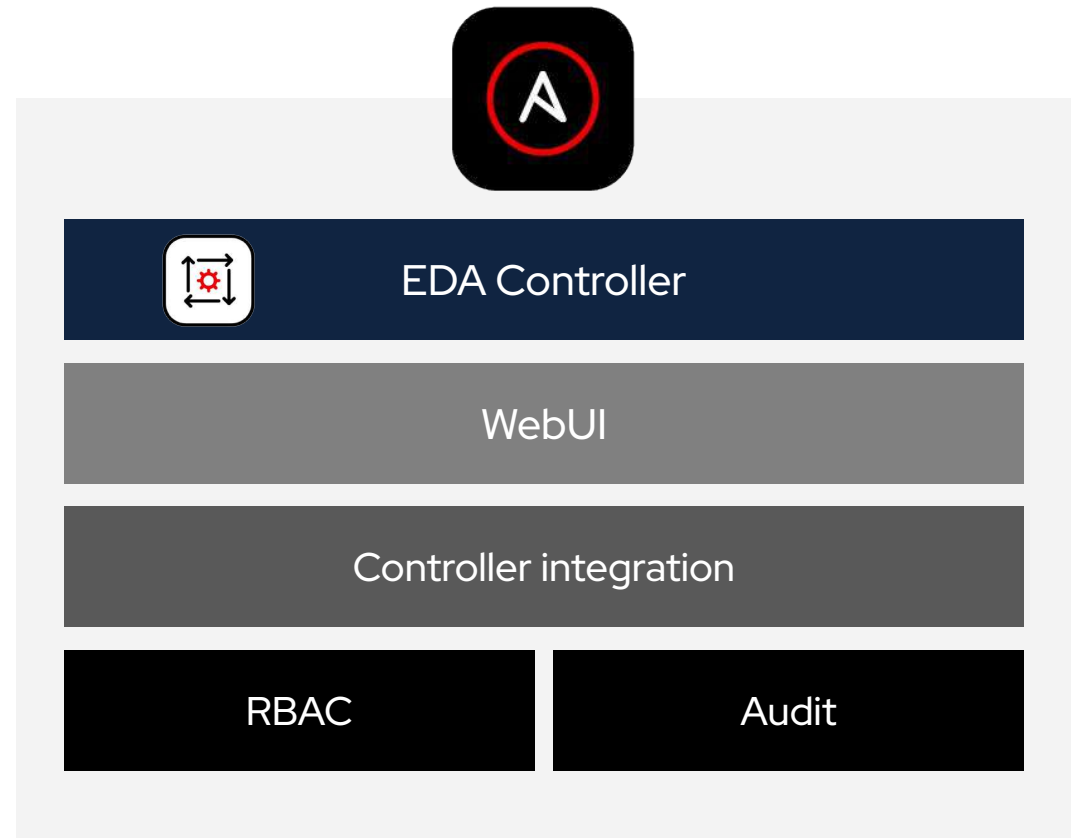


What is it?

- ▶ EDA Controller enables users to centrally manage Event-Driven Ansible across the enterprise.

EDA controller provides:

- ▶ WebUI.
- ▶ Rulebook activation.
- ▶ Event streams
- ▶ Role-based access control(part of Unified UI).
- ▶ Auditing trail.



Orchestrate across the enterprise

Advance your automation with the ability to automatically respond to changing IT conditions



Automate at scale

Take on any automation use case, across any IT domain, and tap into the huge ecosystem of Ansible technology partners and integrations



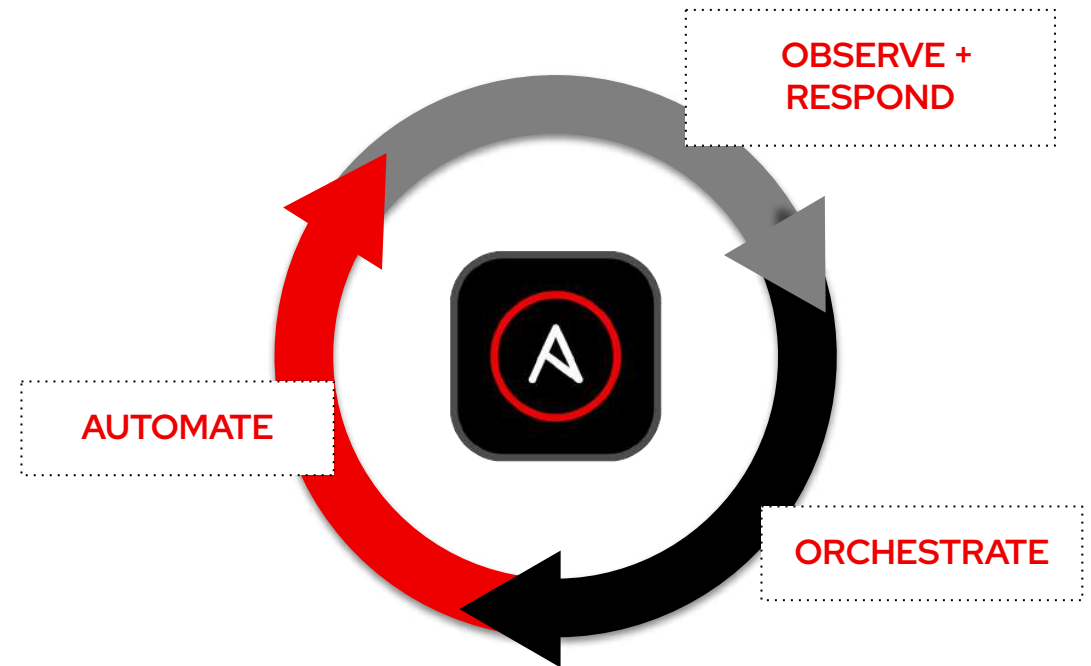
Turn intelligence into action

Event-Driven Ansible helps make your observability tools more actionable, turning events from a variety of sources into automated workflows.



Orchestrate across the enterprise

Make end-to-end automation a reality, with automated workflows that connect across the entire stack, integrate with all of your tooling, and use real-time intelligence from your observability platforms to deliver performance and resilience at scale.



- > Increased resiliency through Active/Active failover between multiple deployments
- > Easily configurable via bundled installer or OpenShift Operator



-
- The screenshot displays the 'Users' management interface in the Red Hat Ansible Automation Platform. The left sidebar contains navigation links for Overview, Automation Executions, Automation Decisions, Roles and Actions, Projects, Decision Environments, Automation Content, Automation Analytics, Access Management, Authentication, Organizations, Teams, Users (selected), Roles, Credentials, and Credential Types. The main content area is titled 'Users' and includes a description: 'A user is someone who has access to TDA with associated permissions and credentials.' Below this, there are filters for Username and First name, and a 'Filter by username' dropdown. A 'Create user' button is visible. The user list table has columns for Username, First name, and Last name. The 'admin' user is listed with First name 'First name' and Last name 'last name'. A 'Delete user' button is highlighted with a red box for the 'admin' user. A tooltip also points to the 'admin' user, stating 'Current user cannot be deleted.' The bottom right corner shows '1 - 10 of 35' and a 'Filter' icon.

Integrated platform experience

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Some Use Cases



The Votes Are In

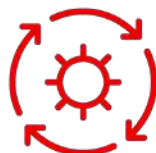
TLS Certificate Lifetimes Will Officially Reduce to 47 Days

Certificate Renewal and Rotation



Unsecure Access

Check to see if certificates are valid across all servers



Automate Certificate Lifecycle

If a certificate is invalid or expired. Contact the certificate authority and renew certificate



Install Certs Automatically

If a new server is provisioned without a cert. Check and install new valid cert of server



Update tasks within ITSM

When a certificate is found to be invalid or missing. Open ticket in ITSM instance, update ticket with what was done, and close ticket.



Self Healing Services



Web Service Is Not Responding

Through a log from one of our many intelligence sources a web service is found to be down.



Ticket In ITSM Is Opened

Rulebook initiates the action to open a ticket in the ITSM system of the customer



Web Service Restarted

Web service is restarted, and verified to come back up to a functioning state



Ticket In ITSM Is Updated And Closed

ITSM ticket is updated with status, and automatically closed



Auto-Scaling for Hybrid Cloud



Application Needs To Scale During Peak Usage Times

During Peak Usage times, such as Christmas season for retailers, applications need to be able to scale on demand



Event Driven Ansible Rises To the Occasion

Event Driven Ansible gets a notification of resource constraint. Opens a ticket in ITSM



Increases Servers/Resources

Depending on the need, Event Driven Ansible can increase the affected resource contention in the server. If that is not enough, then a rulebook can be created to instantiate a fully populated new VM



Problem Is Resolved

Ticket is updated in ITSM instance. Event Driven Ansible continues to listen for new issues of server scaling

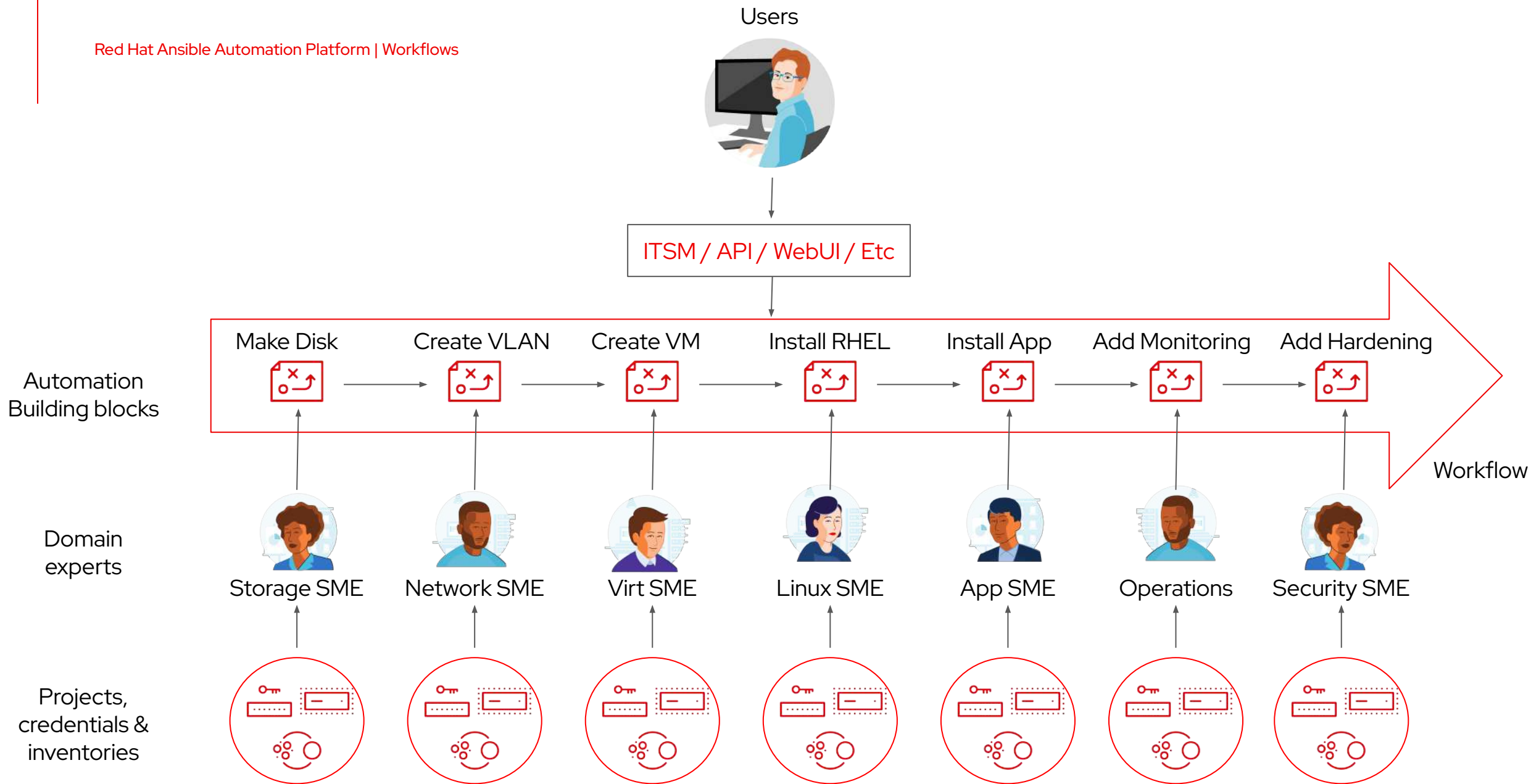




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Delegation





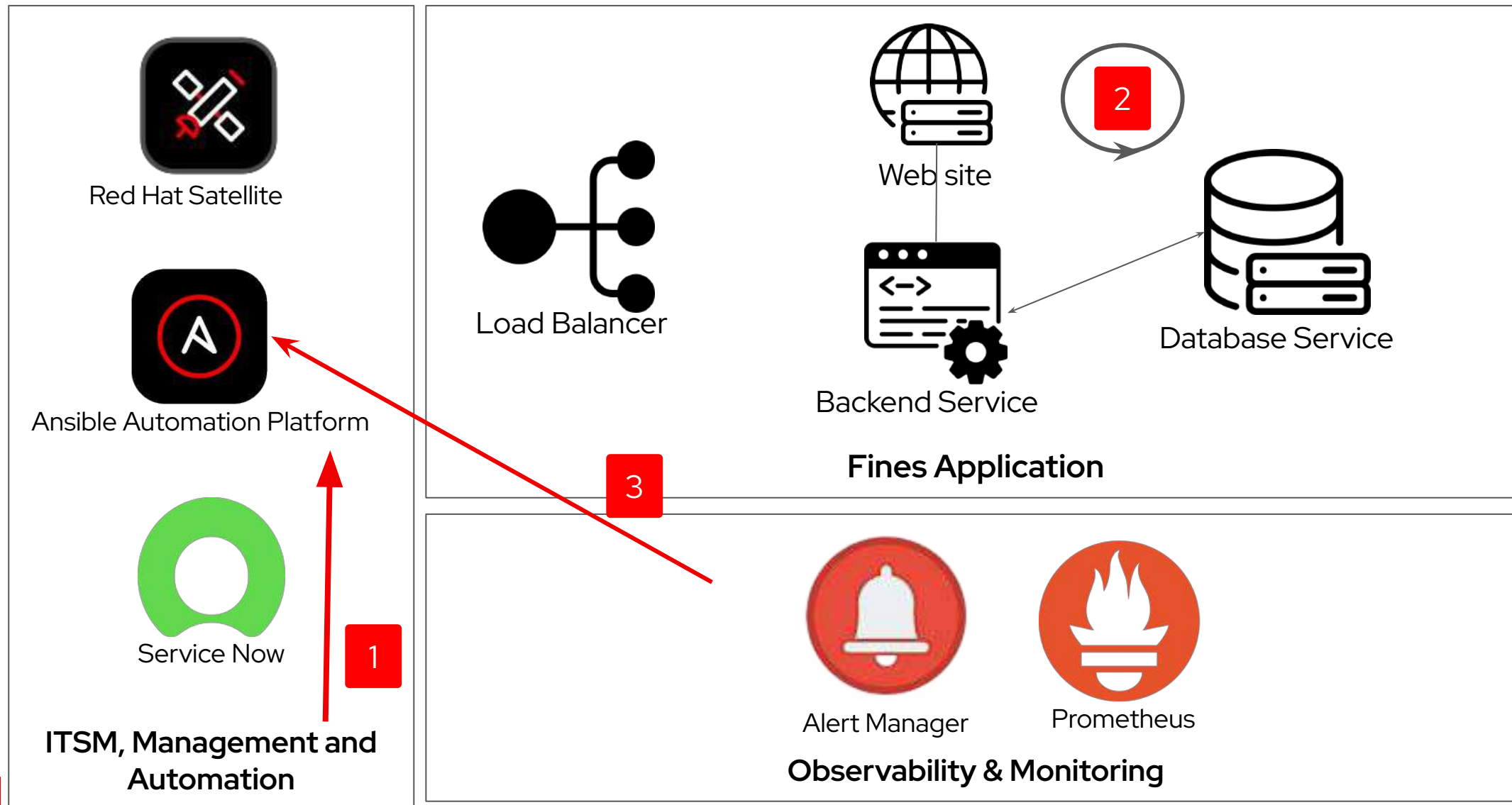


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Demo Time !



City Police Station Architecture



Resources

Get started on your event-driven automation journey

MANAGERS

[Event-Driven Ansible web page](#)

[451 Research: The Impact of Event-Driven Automation on IT Operations](#)

[IDC QuickTake AnsibleFest 2022, including Event-Driven Ansible](#)

[Blog: Highly Efficient, Resilient IT operations](#)

[Blog: Introducing Event-Driven Ansible](#)

TECHNICAL ROLES

[Event-Driven Ansible web page](#)

[Free self-paced labs](#)

[Ansible Rulebook documentation](#)

[Event-Driven Ansible blog series](#)

[Blog: Getting started with Event-Driven Ansible](#)

[Blog: Creating custom plugins](#)

PARTNERS

[Event-Driven Ansible web page](#)

[Free self-paced labs](#)

[Blog: Creating custom plugins blog](#)

Contact the partner team:
ansible-partners@redhat.com

[**ansible.com/event-driven**](https://ansible.com/event-driven)





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Ansible Community of Practice – Good practices



red.ht/goodcop